# The benefits & concerns of public data availability in Australia: a survey of security experts

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# Background

- Critical Infrastructure Protection (CIP) is traditionally focused on the following stages
  - Vulnerability identification
  - Risk assessment
  - Risk management
- Use of ICTs has simplified the ability to transmit data relating to critical infrastructure
- Many, including Government bodies, have embraced the benefits of providing great amounts of data
- The concerns have largely been overlooked

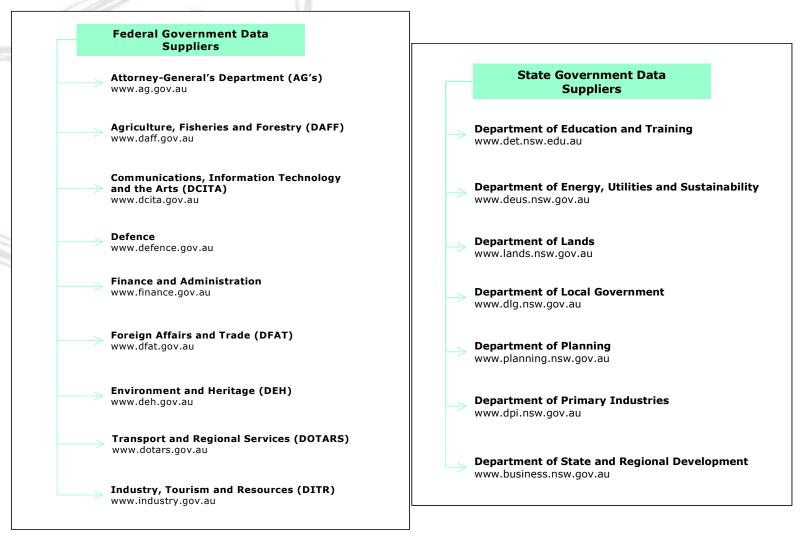


## **Previous studies**

- A US study conducted in 2003 introduced another dimension to the CIP process
- The study addresses the concept of 'sensitive but unclassified' data & its affects on the CIP process
- This study adapts the US study to an Australian setting to determine
  - How much data is publicly available concerning Australia's CI?
  - What are the benefits & concerns with respect to CIP?
  - How can we address the censorship versus open information access debate?



## 'Sensitive but unclassified' data



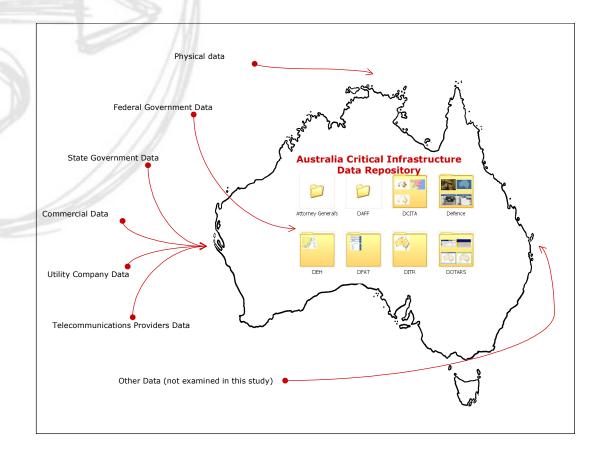


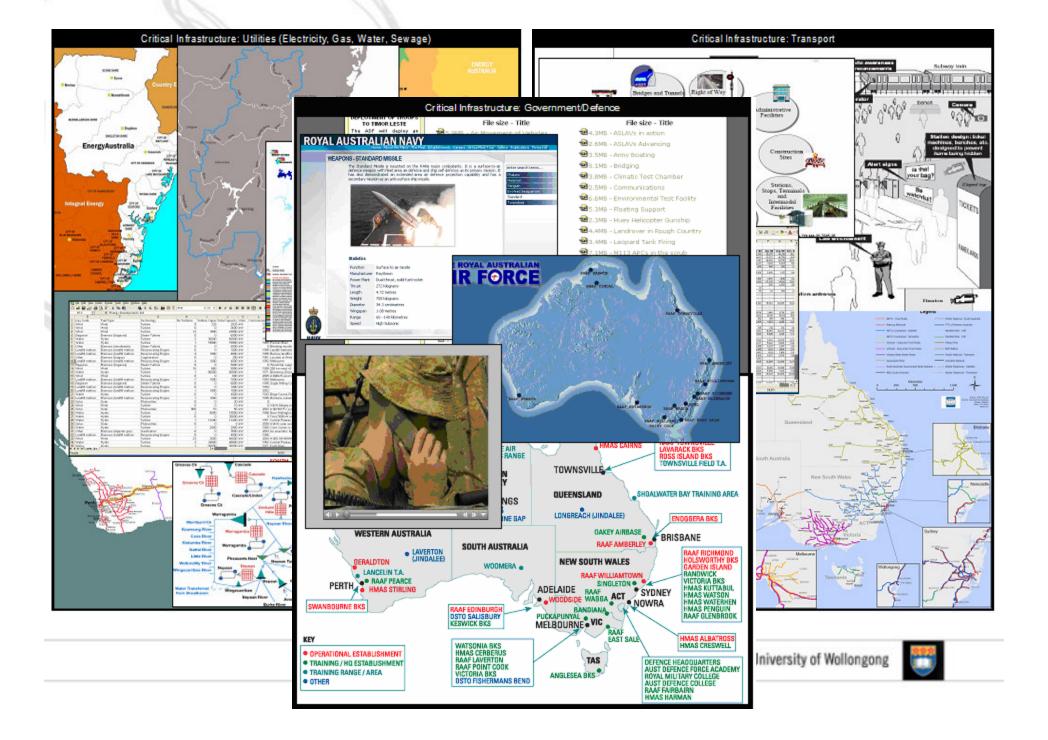
Defence report for 2005-2004 and Defence public environment report, both Attorney-General's Department (AG's) ontain maps concerning Australia's significant defence A national security section mentioning the role of the department in coordinating nments. security efforts across Australia. The site provides external links with additional information. 7. de fence, go v.au/bud get/04 -Relevant link(s): vnloads/0405\_DAR\_08\_append.pdf http://www.ag.gov.au/agd/WWW/agdHome.nsf/Page/ National Security National Security http://www.ag.gov.au/agd/www/Nationalse Agriculture, Fisheries and Forestry (DAFF) File(s) on CD: Supply chain food production and trade statistics, from 2005. oil N/A, navigate through the links above for fu Report containing how Australia will be prote Relevant link(s): is, what Australia aims to achieve with respe http://www.daff.gov.au/content/publications.cfm?Category= produced by the Department of Foreign Affa Agricultural% 20Industries% 20and% 20Food&ObjectID=A3D38C08-413A-4211reproduced) in multiple formats. B34B83CF5A8459C6 Relevant link(s): http://www.daff.gov.au/corporate docs/publications/pdf/food/afs2005 nе http://www.pmc.gov.au/publications/protec final revised.pdf http://Transport and Regional Services (DOTARS) prote Reference to the Bureau of Transport and Regional Economics. The Bureau permits access to statistics on various areas on transport, including general leral/DAFF/Food statistics.pdf File (s transport, aviation, land transport, maritime and regional. An example of the tion, containing information relating to categories including the Gove statistics available is the up-to-date Australian transport statistics report for Austr 2006 with maps and associated data (see file provided). stries and food, national resource management, among others. http://www.btre.gov.au/statistics/statsindex.aspx Relev http://www.btre.gov.au/statistics/general/trnstats05/trnstats.aspx n e File(s) on CD: .gov.au/content/publications.cfm hе Government\Federal\DOTARS\Transport statistics.pdf http: Maps on the Auslink road network and international airports and the railways and sea ports across Australia. ove links to browse the vast publications library File (s Gove http://www.btre.gov.au/statistics/general/trnstats05/trnstats.aspx /v.gov.au/vt/ Linkt http://www.btre.gov.au/statistics/general/trnstats05/auslink\_intair.jpg public http://www.btre.gov.au/statistics/general/trnstats05/rail\_seamap.jpg cifically the set of vy.gov.au/vf/vf.html r ordered free of charg Government\Federal\DOTARS\Road & airports.jpg deral\Defence\Virtual fleet tour 1.jpg Government\Federal\DOTARS\Railways & sea ports.jpq
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File(s) on CD:

Government\Federal\DOTARS\Regional report.pdf

# CI data repository





# Survey

- Objectives
  - Gauge attitudes of security experts
  - Work to towards a solution to address the censorship vs. open access issue

each stakeholder, indicate which data elements should be made available by checking the boxes.

CRITICAL INFRASTRUCTURE	STAKEHOLDER					
	Australian Government Bodies (Federal & State)	Operators of Critical Infrastructure	Educational Institutions & Research Networks	General Public (Citizens)		
Major Defence Sites						
Telecom Exchanges						
Sewage Outfalls						
Banks (Financial Hubs)						
Schools						
Cultural Icons						
Gas Pipelines						
Shopping Malls						
Dams						
Hospitals						
Places of Worship						
Electricity Grids						



# Results: profile of respondents

- 21 responses, about 50% from government sector
- Experts expressed a heavy reliance on use of free public data
- Uses include
  - Risk assessment/management activities
  - Government intelligence
  - Business intelligence
  - Service provisioning
  - Research



### Results: benefits & concerns

#### Benefits

- Promoting community trust
- Facilitating immediate response in time-critical situations
- Assisting in daily operations in certain occupations

Unrealistic to completely restrict access

Avoid becoming "secretive, scared society"

Avoid "relying on security through obscurity"

#### Concerns

- Impact on national security efforts, & therefore CIP
- Misuse, including crime, service disruption, vandalism, identity theft/fraud
- Negative impact on privacy & confidentiality

"CONCERNS ONLY"

"No major benefits"

Access should be controlled



# Results: achieving the balance

- Common thread in survey
  - info should be available on "need to know basis" & for legitimate purposes
- Achieving the balance will require the combination of
  - Grading system
  - Other non-technical measures
  - Technical solutions



# Stakeholder matrix

• Sensitivity-based grading system

	Australian Government Bodies	Operators of CI	Education Institutions & Research Networks	General Public
Major Defence Sites	100	58	32	16
Telecom Exchanges	100	89	50	17
Sewage Outfalls	100	95	68	53
Banks (Financial Hubs)	89	74	47	32
Schools	100	79	84	79
Cultural Icons	84	53	74	74
Gas Pipelines	100	79	42	32
Shopping Malls	84	89	68	84
Dams	100	79	47	37
Hospitals	100	84	63	74
Places of Worship	83	67	67	89
Electricity Grids	94	83	58	17
k	Classified	Restricted	Unclassified	



## Non-technical solutions

- "Access control matrices"
- Legal & licence agreements
- Legislation & penalties
- Unambiguous policies
- Developing a register of approved users & defining terms of use
- Limiting sharing
- Onsite physical security
- Coordinated, whole of Government approach
- "Common sense"



# **Technical solutions**

- Secure networks not displayed to the public
- Access control & password protection
- Security clearance for access to sensitive data
- Review of technical security techniques to measure their effectiveness



## **Outcomes & future direction**

- One solution alone is not sufficient
- Rather, a solution that targets specific stakeholders is required
- "a government cannot hope to achieve a comprehensive approach to critical infrastructure protection if they are giving away data about their own infrastructure"
- Many elements need to be considered, both nontechnical & technical in nature
- Looking at the issue from an alternative viewpoint by "facing the root problems", in an attempt to limit & address their causes



