Publications

Research-based Books (sole author works)


Research-based Books (joint author works)


Major work


Refereed Articles in Academic journals (sole author works)


Refereed Articles in Academic journals (joint author works)


Refereed Chapters in Edited Books (sole author works)


Refereed Chapters in Edited Books (joint author works)


Keynote Presentations


Electronic Publications, Conference Proceedings and Papers


Professional Journal Articles


A Selection of Invited Presentations and Panel Discussions


Working Papers and Research Reports


Some Miscellaneous Publications and Media Output


‘Quality Management’ answered questions as part of a panel of experts on Australian television. Programme presented on SBS Television on November 19, 1993.
