International Student Orientation
Spring 2007
What is StudentCentral?

- Student Administration
- Study Abroad & Exchange
- Accommodation Services
  - on campus & external Uni accommodation
  - local private rental
  - Counter 8 & 9
How Does Student Central Work?

- Electronic Ticketing System
  - Take ticket from machine at entrance
  - Select the relevant department by using the touch screen operation
  - When your ticket number is called move to the counter indicated
What Can You Do At Student Central

♦ Services provided for Students

• Fees and Payment Advice enquiries
• Student ID card
• Enrolment enquiries
• Official printouts (e.g. Enrolment Record, Academic Transcript, Short Completion Letter, Enrolment Status)
• Access to SOLS using computers provided for students (applying for CoEs etc)
• Orientation and Graduation enquiries
What we can do for you at StudentCentral

♦ Client Service Representatives who speak foreign languages (Mandarin, Italian, Turkish, Cantonese, Macedonian, French)

♦ Help with forms, enrolment and fee enquiries
  • Help with SOLS
  • Explain which form to use
  • Explain how to apply for a letter on SOLS
  • Explain timeframes and requirements for fee payments

♦ Print transcripts and some letters on the spot

♦ and Lots More!
International Students Website

Your First Stop website for International Student related information!

Info such as:
♦ Fees
♦ Overseas Student Health Cover (OSHC)
♦ Visa info
♦ Work Rights
♦ International Students forms
♦ and Much More…!
Where to find other useful Information

Under the heading ‘Study Information’, you can find:

- Session and Key Dates
- gain access to Faculty and School websites
- view subject timetable
Student Forms Online

- Students can find most student forms in ‘Administrative Matters’ or on SOLS
- CoEs are requested through SOLS
Services Available @ . . .

♦ Your Faculty
  • Academic Advice – subject selection, exemptions, advance standing
  • Tutorial selection

♦ ITS
  • Passwords, usernames
  • WebCT, wireless connections
How to contact StudentCentral?

♦ Visit us, Monday to Friday from 9am to 5pm
  Ground Floor, Building 17 (Opposite Sal Paradise)

♦ Ask Questions or provide Feedback via the “Ask Us/Tell Us” link on the Current Students Webpage

♦ Email us on studenq@uow.edu.au

♦ Phone us on (02) 4221 3927

♦ Fax us on (02) 4221 4322
Tell us what you think!

We love feedback! 😊

You can let us know what you think by:

– Clicking “Tell Us” on the Current Students webpage
– Sending us an email to studenq@uow.edu.au
– Completing the hard copy Feedback Form at StudentCentral