International Student Information Sessions

National Code 2007 Changes

Presenters

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♦ Student Equity and Diversity Liaison Officer (SEDLO), Student Services
♦ Lisa Simmons, ESOS National Code Project Coordinator, Academic Registrar’s Division

Why Have The Rules Changed?

♦ Federal Government reviewed the laws that govern how education providers provide education to international students in 2005
♦ A new National Code was written to address the issues raised in the review
♦ New Rules came into effect on 1 July 2007

How Does this Affect Me?

♦ ALL education providers in Australia must follow new rules
♦ Changes to Student Visa Conditions
♦ Changes to enrolment requirements
♦ Changes to other rules

Full Time/Part Time Study Rules

Previous Rules
♦ Must maintain full time enrolment unless in final session
♦ 18 credit points per session acceptable
♦ Most international students extend their course duration (extend Confirmation of Enrolment)

New Rules
♦ Complete course within duration on COE
  – Timeframes set on CRICOS as 24 credit points per session
♦ No longer Full Time/Part Time or “acceptable loads”
♦ Enrolling to complete your course in the set duration
♦ Extension of course duration only allowed in restricted circumstances
Full Time/Part Time Study Rules

♦ What does this mean for you?
  - Most International Students will need to complete 12 credit points per intake or 24 credit points per session

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Full Time/Part Time Study Rules

♦ Can I extend my course duration?
  - International students are only able to extend their course duration in restricted circumstances

Reasons for extension of course duration
  - Under compassionate and compelling circumstances
  - Activation of Intervention Strategy
  - Approved leave of absence or deferral of studies

Full Time/Part Time Study Rules

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Compassionate and Compelling Circumstances (1)
  - Defined as "generally those [circumstances] that are beyond the control of the student and which have an impact upon the student’s course progress or well being".
  - Specific information available on International Student Website
  - Submit an Application to Reduce Study Load via SOLS until the Census Date (last day to withdraw without Financial Penalty)
  - Available from Friday 6 July 2007

Full Time/Part Time Study Rules

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Compassionate and Compelling Circumstances (2)
  - Two types of applications
    - LEVEL 1: Variation of enrolment from 24 credit points to 18 credit points in a session
    - LEVEL 2: Variation of enrolment from 24 credit points to a part time load

Full Time/Part Time Study Rules

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Compassionate and Compelling Circumstances (3)
  - LEVEL 1: Variation of enrolment from 24 credit points to 18 credit points in a session
    - Submit appropriate documentation

  - LEVEL 2: Variation of enrolment from 24 credit points to a part time load
    - Submit appropriate documentation PLUS Evidence of Academic Support
      - Needs to be from Course Coordinator, Head of Department or Sub Dean/Associate Dean
Full Time/Part Time Study Rules

- Compassionate and Compelling Circumstances (4)
  - All applications will be assessed and students will be notified by SOLSMail.
  - Applications are NOT automatically approved.

Scenarios

- As an international student you are having problems coping with the 24 credit points you are enrolled in a session. What should you do?
  1. See your Student Equity and Diversity Liaison Officer (SEDLO)
  2. See your Course Coordinator
  3. Already received help and have academic support to reduce study – apply to Reduce Study Load via SOLS

Student Equity and Diversity Liaison Officers
(also known as SEDLOs)

If you need HELP

Are you confused, worried or scared?

SEDLOs can help you!

- We offer support, referral, information and assistance to all students of UOW.

How?

- By providing a link between students and the various Student Services - e.g. Learning Development Centre, Disabilities Service, Counselling Service
- Assist international students with issues with can arise in adapting to life in a foreign culture
International Student Issues

- Adjusting to life in Australia
  - Accommodation, housing and tenancy problems
  - Personal, relationships and family
  - Financial matters
  - Health
  - Legal issues
  - Accidents
  - Working in Australia
  - Making friends

- Visa Enquiries
  - Renewals
  - Bringing family
  - Information on processes and who can help

What to expect from SEDLOs

- Someone to Listen
- Support and Information
- Referral to others who can help
- Referral to community resources
- Talk to others on your behalf
- Liaise with university administration and others on campus
- Liaise with academic staff
- Private and Confidential

What SEDLOs can not give

- Legal advice
- Medical advice
- Immigration advice
- Academic advice
- Counselling or therapy

We will find the right person to help you!

If you have any concerns or questions:

- Do not leave it VERY late to get help!
- Do not hesitate to ask SEDLOs for help

SEDLO contact details:

- Faculty of Commerce
- Graduate School of Business
  
  Ann-Maree Smith
  
  Building 40, Room 236
  Phone: 42 214714
  Email: amm@uow.edu.au
Enjoy your study at UOW

Full Time/Part Time Study Rules

- Intervention Strategy (1)
  - If you have failed 50% or more of the subjects you enrol in a session (failed 2 or 3 subjects) you will be placed on a Course Progress Status
  - If you are on Probation you are required to submit a statement to your Sub Dean/Associate Dean explaining your poor progress
  - Can also ask for an intervention strategy
  - Sub Dean/Associate Dean is the only person able to approve an Intervention Strategy

Scenarios

- What happens if you fail one subject and therefore cannot complete your course within the timeframe set on your COE?
  1. Submit an application to extend your COE based on compelling circumstances
Full Time/Part Time Study Rules

- Intervention Strategy (2)
- The Intervention Strategy may include:
  - Prescribed Programs (restricted load, specific subjects, or study plans)
  - Language and learning support
  - Referral by Student Equity and Diversity Liaison Officer (SEEDLO) to appropriate services and other personal support options (internal and external to UOW)
  - Academic Advice from Associate Dean, Sub Dean, or delegate as apposite to circumstance
  - Existing Faculty based remedial programs and arrangements (PASS, etc.)
  - OR Leave of Absence

Leave of Absence Rules

- Previous Rules
  - Only able to take leave in VERY restricted circumstances
    - Bereavement
    - Medical circumstances

- New Rules
  - Able to take leave in more circumstances
    - Compassionate and Compelling (definition is same definition as previous)
    - Provide appropriate original or original certification evidence of circumstances

Scenario

- You are an international student and wish to return home for Spring Session to look after your sick mother. Your mother has just had a knee replacement. Can you take leave?

Enrolment Suspension and Termination

- New Rules
  - New timeframes that have been implemented
    - All students now have 20 working days to appeal cessation of enrolment
    - Appeals to commence investigation within 10 working days
    - Advise students of external appeals
    - Report to DEST appeal information

Course Credit

- New Rules
  - As course credit may alter your course duration
    - This may result in decrease the your allowed course duration
    - A new COE will be issued when credit is placed on your record
    - You are required to accept course credit – SOLSMail will be sent
    - If a new COE required will be automatically emailed to your University email within 10 working days
Changing Provider Rules

Previous Rules
- Student visa condition 8206
- Required to stay at their principal provider for 12 months
- Can apply for Letter of Release

Changing Provider Rules

New Rules
- Students able to change providers after 6 months study at principal provider
- No longer student visa condition – up to institutions
- Student Visa Condition was listed off all Student Visa’s on 1 July 2007
- Specific parameters on release policy and procedures
- Specific information available on Website
- Apply now via SOLS

StudentCentral
keep watching to see how we can help you!

International Students Website
Your First Stop website for International Student related information!
Information such as:
- National Code changes
- Visa & COE
- Overseas Student Health Cover (OSHC)
- International Students forms
- and Much More…!

How to contact StudentCentral?
- Visit us, Monday to Friday from 9am to 5pm
- Ground Floor, Building 17 (Opposite Sal Paradise)
- Ask Questions or provide Feedback via the ‘Ask Us/Tell Us’ link on the Current Students Webpage
- Email us on askuow@uow.edu.au
- Phone us on 1300 ASK UOW (1300 275 869)
Tell us what you think!
Did you find today's presentation useful?
Can we provide better services?
How can we improve?
We love feedback! 😊

You can let us know what you think by:

- Click “Tell Us” on the Current Students webpage
- Send us an email to askuow@uow.edu.au
- Complete a hard copy Feedback Form at StudentCentral

Questions?
- Please ask your questions
  WE ARE HERE TO HELP YOU!
- Write questions on pink slips
- If we run out of time we will SOLS Mail you your answer