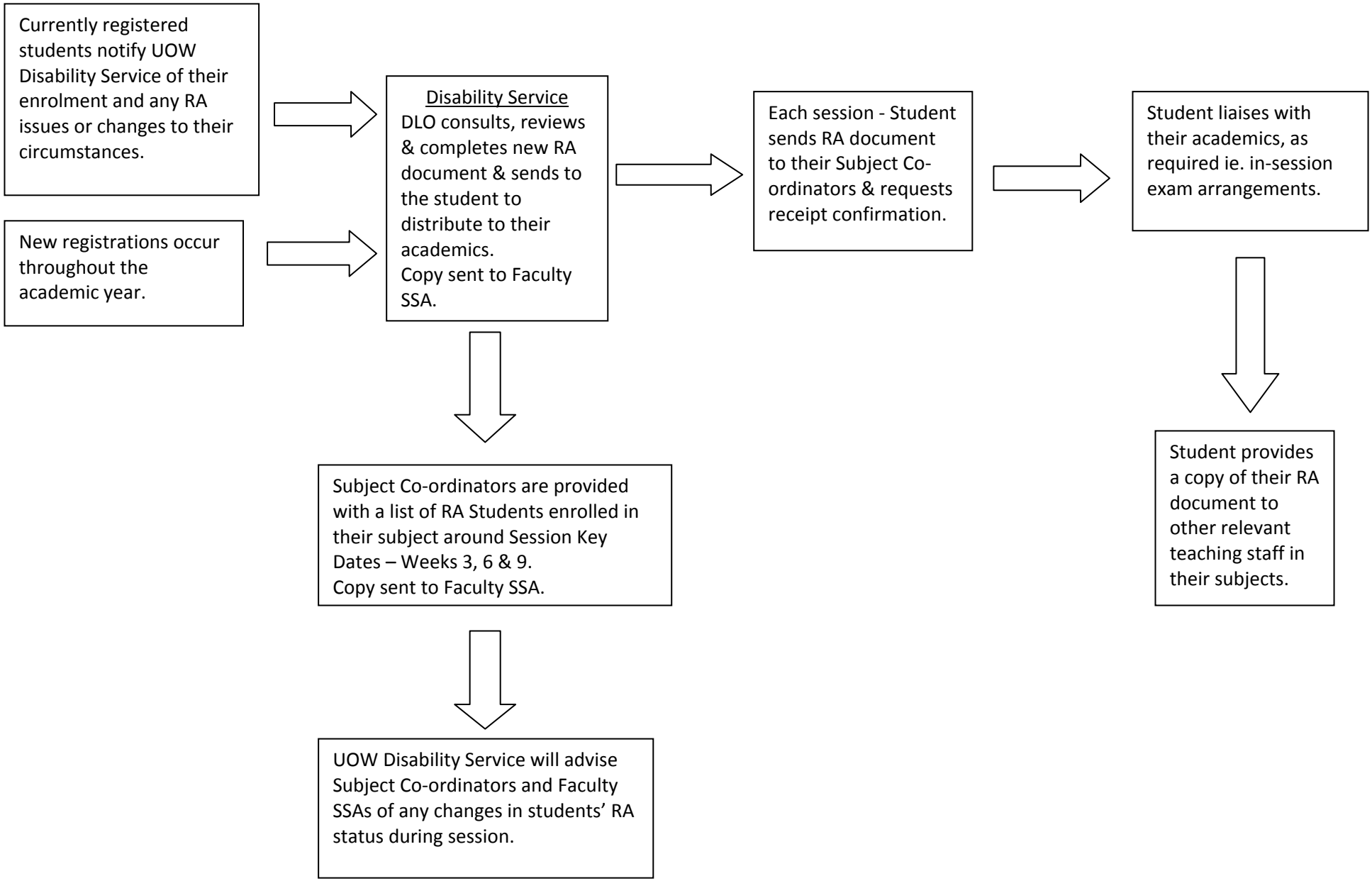UOW Disability Service - New RA distribution process January 2011