Publications

Research-based Books (sole author works)


Research-based Books (joint author works)


Major work


Refereed Articles in Academic journals (sole author works)


**Refereed Articles in Academic journals (joint author works)**


**Refereed Chapters in Edited Books (sole author works)**


Refereed Chapters in Edited Books (joint author works)


**Keynote Presentations**


**Electronic Publications, Conference Proceedings and Papers**


**Professional Journal Articles**


**A Selection of Invited Presentations and Panel Discussions**


**Working Papers and Research Reports**


Some Miscellaneous Publications and Media Output


‘Quality Management’ answered questions as part of a panel of experts on Australian television. Programme presented on SBS Television on November 19, 1993.
