get connected on campus

You now have access to broadband connection around the campus. Woohoo!

In partnership with Everywhere Internet we’re rolling the service out to all residence rooms via Ethernet. We’re also setting up Wi-Fi in common areas.

The system is cheap and easy to use with lots of flexible plans

- 1 hour from $3.50 (spend 50c or more)
- 1 hour from $2.50 (spend $5 or more)
- 1 Week - $15 – 4GB data transfer*
- 1 Month - $30 – 25GB data transfer*
- 6 Months - $150 – 15GB per month data transfer* **

How to get connected

Step 1: Create an account – visit a Pay Station and follow the on-screen instructions OR plug your PC into an In-room connection, launch your favourite web browser and follow the on-screen instructions (credit card only)

Step 2: Set up – set up your PC to get an IP address automatically - this is called DHCP and there’s a good chance your PC is already setup like this. If you’re not sure how to do this, try searching for ‘automatic assign IP address’ in your PC’s help package or consult our instructions on the next page.

Step 3: Log in – once your Computer is set up, launch your favourite web browser. You should be taken straight to the my.everywhereinternet.com. Enter your Username and Password in the Login box. Don’t forget to bookmark the confirmation page - you’ll need it to logout.

Pay Stations

You can find Pay Stations at these points around the campus:
- Campus East (Student Lounge)
- Keiraview (Fish Bowl)
- UOW Main Campus (Out to Lunch)

*Terms and Conditions apply which can be viewed during sign-up. *Expiry plans are only valid in the University of Wollongong. **Monthly plans have a 25GB data transfer limit, including download and upload, per calendar month. You will not be warned if you are close to usage limit, however you can view it online at my.everywhereinternet.com. When monthly quota is reached, the next subscribed month starts if available and expiry date is adjusted automatically; otherwise, the connection is terminated.
Connecting to the network in your room.

1. You need your own Ethernet cable.
2. Plug the cable into the socket in your room (usually the right hand side socket).
3. Configure your computer to get an IP address automatically.
4. Check your web browser settings - they should be set not to use a proxy.
5. Check that your Firewall is not causing a conflict with the connection eg. Windows Firewall, Zone Alarm etc.

Configure Automatic IP Address (Windows XP^)

1. Click on Start => Control Panel => Network connections
2. Right click Local Area Connection and select Properties
3. Select Internet Protocol (TCP/IP) and click on Properties
4. Make sure you select “Obtain IP address and DNS server address automatically”.

^ See In-Room Instructions Manual for detailed instructions on other operating systems.

Support

If you are having problems getting connected please contact Everywhere Internet Customer Services on customerservice@everywhereinternet.com or by calling 1300 799 901. Making sure to quote which residence and room number your service is in. We can only support hardware and software that is provided with the service.

Further support is available via your local UOW IT Support Team contactable via residence reception.