

# Implementing the Health Outcomes Approach

7 - 8 August 1998

## DAY 1 FRIDAY, AUGUST 7

### Conference Opening

- 9.00 **Jan Sansoni.** Welcome  
**Australian Health Outcomes Collaboration**
- 9.10 **Michael Moore MLA** Opening Address  
**Minister for Health and Community Care**
- Keynote Address**
- 9.20 **Prof. Allen Hutchinson** Issues for outcomes implementation: international perspectives.  
**University of Sheffield (UK)**

### 1: PLENARY Translating Policy into Practice: Government Initiatives and Future Plans

*Chair: Dr Doris Zonta, Population Health, ACT Health and Community Care*

- 9.50 **David Borthwick** Future directions for health outcomes: a national perspective  
**DH&FS**
- 10.10 **David Butt** Health outcomes now and in the future: the Territory perspective  
**ACTH&CC**
- 10.30 **Kate Moore** Consumer Comment  
**Consumer Health Forum**

10.50 - 11.15 Morning Tea

### 1A: Health Outcomes and Integrated Care

*Chair: Eric Bennett, Coordinated Care Section, Department of Health and Family Services*

- 11.10 **Mark Page** The impact of perverse incentives on health outcomes in coordinated care trials
- 11.30 **Dr Jeanette Ward & Melissa Hobbs** Theory on the run: implementing health outcomes in an urban area health service
- 11.50 **Dr Garth Alperstein & Jennifer Thomson** Integrated service development for health gain for children and youth - a population approach
- 12.10 **Ros Sorensen & Dr Robert Pegram** Can service integration really work?
- 12.30-12.45 **Discussion**

12.45 - 1.30 Lunch

## 1B: Health Outcomes and Acute Health Care

*Chair: Jenny Thomas, Health Services Outcomes Branch, Department of Health and Family Services*

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|-------------|---------------------------|---|
| 11.10       | <b>Dr Lis Young</b>       | The Mothers and Infants Network Project (MINET)                                       |
| 11.30       | <b>Prof John McNeil</b>   | An epidemiological assessment of proposed hospital quality indicators                 |
| 11.50       | <b>Jan Campbell</b>       | Using clinical indicators to demonstrate achievements in acute psychiatric healthcare |
| 12.10       | <b>Dr Theresa Jacques</b> | Long term outcome of intensive care: which tools and how do they fare?                |
| 12.30-12.45 |                           | <b>Discussion</b>   |

12.45 - 1.30 Lunch

## 1C: Health, Wellbeing and Special Population Groups

*Chair: Lori Rubenstein, Tasmanian Department of Community and Health Services*

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|-------|--|--|
| 11.10 | <b>Dr Dorothy Broom</b>  | Gendering health outcomes  |
| 11.30 | <b>Steve Larkin</b>  | Linking process to outcome in Aboriginal health                    |
| 11.50 | <b>Richard Eckersley</b>   | Health, wealth, youth: the implications of progress for wellbeing. |
| 12.10 | <b>Discussion Group (same venue): Health and Special Population Groups</b> |  |

*Chair: Lori Rubenstein*

12.45 - 1.30 Lunch

## 2. PLENARY Health Outcomes and Consumer Issues

*Chair: Dr Andrew Parkes, Health Insurance Commission*

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|------|-------------------------------|---|
| 1.30 | <b>Kathy Mott</b>             | From QALYS to health outcomes - a consumer view about trends and issues of quality in health care |
| 1.50 | <b>Dr Brian Williams (UK)</b> | 'Experiences' or 'evaluations': what should we be collecting from patients?                       |
| 2.15 | <b>Mary Draper</b>            | Patient satisfaction: Australian perspectives   |
| 2.35 | <b>Martin Fletcher</b>        | Promoting an evidence-based approach to consumer participation                                    |

3.00-3.30 Afternoon Tea

## 2A. Health Outcomes: Broader Issues and Applications

*Chair: Dr Michael Frommer, NSW Health*

- 1.30 **Jean Slutsky (US)** Guidelines and outcomes: AHCPR's National Guidelines Clearing House
- 1.50 **Dr Ray Kirk (NZ)** Health outcomes and health technology: screening for OME (glue ear) - it's a sticky problem
- 2.15 **David Lawrence** Data linkage: physical health outcomes in psychiatric patients in WA
- 2.35 **Mike Hill & John O'Brien** Health outcomes planning in practice: the QLD Health approach

## 2B. Health Outcomes, Health Promotion and Preventive Health

*Chair: Simon Rosenberg, Health Strategy Development Unit, ACT Health and Community Care*

- 3.30 **Lesley King** The health outcomes focus: implications for health promotion practice
- 3.50 **Tony Sheppard** The True Blue project: practical health outcomes for a dynamic workforce
- 4.10 **Dr Carmel Martin & Peter Bitmead** Lessons learned: evaluating the National Youth Suicide Prevention Strategy
- 4.30 **Kim Scanlon** Getting in early: mental health outcomes
- 4.50-5.15 *Discussion*

## 2C. Health Outcomes: Broader Issues and Applications

- 3.30 (i) Consumer Issues

*Chair: Tony Wade, Health Consumer Advocate, Qld*

- 4.15 (ii) Issues for Implementation

*Chair: Assoc Prof Kathy Eagar, Centre for Health Service Development*

Panel: **Prof Allen Hutchinson, Dr Bruce Shadbolt**

## 2D. DISCUSSION GROUPS

- 3.45 (i) Children's Health Outcomes

*Chair: Elizabeth Waters, Centre for Community Child Health and Ambulatory Paediatrics*

5.15 End of Day 1

7.30 CONFERENCE DINNER

**DAY 2 SATURDAY, 8 AUGUST**

### 3. PLENARY: Measuring Health Outcomes

*Chair: Prof. Paul Gatenby, Canberra Clinical School*

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|-------|-------------------------------|---|
| 8.45  | <b>Dr Andrew Garratt (UK)</b> | Generic and specific measures of health outcomes across condition specific groups |
| 9.15  | <b>Prof Robert Cummins</b>    | The measurement of subjective health outcome: issues of concern                   |
| 9.40  | <b>Dr Bruce Shadbolt</b>      | Protocol hypothesis testing   |
| 10.05 | <b>Jean Slutsky (US)</b>      | Guidelines, evidence-based medicine and outcomes                                  |

10.40 - 11.00 Morning Tea

### 3A. Measuring Health Outcomes (Continued from Plenary 3)

*Chair: Jan Sansoni, Australian Health Outcomes Collaboration*

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|-------|---------------------------|---|
| 11.00 | <b>Dr Rod O'Connor</b>    | Custom designing instruments to aid government and commercial decisions |
| 11.25 | <b>Prof John McCallum</b> | Measurement issues: the way forward                                     |
| 11.45 |                           | <b>Discussion Group (same venue) Measurement Issues</b>                 |

*Chair: Jan Sansoni, Australian Health Outcomes Collaboration*

Panel: **Dr Bruce Shadbolt, Dr Robert Cummins, Dr Andrew Garratt, Prof John McCallum, Dr Rod O'Connor**

12.44 - 1.30 Lunch

### 3B. Mental Health and Health Outcomes

*Chair: Mark Bradley, Eli Lilly Pty Ltd*

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|---------------|--|---|
| 11.00         | <b>Clare Townsend</b>                            | Measurement of consumer outcomes in child and youth mental health |
| 11.20         | <b>David Grainger (US) &amp; Bill Montgomery</b> | The schizophrenia care and assessment program (SCAP)              |
| 11.45         | <b>Tony Cheshire</b>                             | The National Survey of Mental Health and Wellbeing                |
| 11.45         | <b>Dr Geoff Hooke</b>                            | HoNOS vs the rest.  |
| 12.30 - 12.45 |  | <b>Discussion</b>   |

12.44 - 1.30 Lunch

### 3C. Health Outcomes, General Practice and Primary Care

*Chair: Garry Walsh, Divisions Program, General Practice, Department of Health and Family Services*

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|---------------|------------------------------|--|
| 11.00         | <b>Prof Allen Hutchinson</b> | Primary care outcome assessment - the 'keep it simple' approach                        |
| 11.20         | <b>Lisa Rodgers</b>          | Using indicators as a tool to evaluate a Division of General Practice diabetes service |
| 11.45         | <b>Gael Traa</b>             | Shattering the frontiers in at-home care   |
| 12.05         | <b>Dr Eddie Price</b>        | Health outcomes: a bulwark against managed care?                                       |
| 12.25 - 12.45 |                              | <b>Discussion</b>  |

12.44 - 1.30 Lunch

### 3D: DISCUSSION GROUP

- 11.00 Coordinated Care and Chronic Conditions

*Chair: Mark Page, TEAMCare Health, Coordinated Care Trial*

12.44 - 1.30 Lunch

### 4A: Health outcomes: Clinical Applications

*Chair: Dr Bruce Shadbolt, Clinical Health Outcomes Centre, ACT Health and Community Care*

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|------|--|--|
| 1.30 | <b>Dr Geoffrey Tofler (US)</b>             | Heart failure: a disease management approach                   |
| 1.55 | <b>Dr Carole Pinnock</b>                   | Consumer satisfaction and outcomes for prostate disease        |
| 2.20 | <b>Dr Mai Tran<br/>&amp; Dr Paul Craft</b> | The HRQOL of cancer patients undergoing chemotherapy           |
| 2.40 | <b>Paul Bennett</b>                        | Surgical outcomes: the Foot Health Status Questionnaire (FHSQ) |

3.10 - 3.30 Afternoon Tea

### 4B. Health Outcomes and Cost Considerations

*Chair: Oliver Cheng, Pharmaceutical Benefits Branch, Department of Health and Family Services*

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|-------------|-------------------------------|---|
| 1.30        | <b>Prof Gavin Mooney</b>      | Is the maximisation of health what we want from our health services?          |
| 1.50        | <b>Prof Jeff Richardson</b>   | Health outcomes: does the willingness to pay indicate how much we should pay? |
| 2.10        | <b>Assoc Prof Kathy Eager</b> | Use of AN-SNAP as an outcomes measure   |
| 2.30        | <b>Dr Rosemary Knight</b>     | The importance of quality use of medicines                                    |
| 2.50 - 3.10 |                               | <b>Discussion</b>   |

### 3.10 - 3.30 Afternoon Tea

#### 4C. DISCUSSION GROUPS

1.30 (i) General Practice and Primary Care

*Chair: Prof Allen Hutchinson, University of Sheffield*

2.20 (ii) Mental Health

*Chair: Bill Montgomery, Eli Lilly Pty Ltd*

### 3.10 - 3.30 Afternoon Tea

#### 5A: Rehabilitation

*Chair: Marelle Rawson, Australian Bureau of Statistics*

3.30 **Jeanette Sprott** Speech pathology outcomes scales: a NSW pilot study

3.50 **Dr Mark Creamer** Treatment outcome in chronic combat-related post traumatic stress disorder

4.10 **Nick Marosszeky & Dr J Ben Marosszeky** Evaluating the health outcomes of patients with the Reliable Change Index

4.30-4.40 **Discussion**

#### 5B: Broader Issues and Applications (2)

*Chair: Narelle Hohnke, Health Services Branch, National Office, Department of Veterans' Affairs*

3.30 **Fran Emerson** Clinical indicators in an episode of care model for the purchase of community nursing

3.50 **Richard Cooke** Community health evaluation and health outcomes

4.30-4.40 **Discussion**

#### 5C: DISCUSSION GROUP

3.30 Health Outcomes and Cancer

*Chair: Dr Paul Craft, The Canberra Hospital*

#### 5D: DISCUSSION GROUP

3.30 Health Outcomes and Cardiovascular Disease

*Chair: Dr Geoffrey Tofler, Institute for Prevention of Cardiovascular Disease*

## **CLOSING ADDRESS:**

- 4.40 Where to next? Recommendations for future action.  
**Dr Doris Zonta, ACT Health and Community Care**

## **5.00 CONFERENCE CLOSES**

**Next** >

Pre Conference Workshops  
Thursday, 6 August 1998 Rydges Lakeside, Canberra